

# PLAYER SURVEY

Ouestion	1·What's	Your Favou	rite Casino	Game?
Question	I. Wilat S	TOUL FAVOU	rice Casino	Games

- Slots
- o Blackjack
- o Roulette
- o Baccarat
- o Video Poker

#### **Question 2: What's Your Preferred Method of Casino Payments?**

- Credit/Debit Cards
- E-wallets
- o Bank Transfers

## **Question 3: What's a Casino Most Important Feature According to You:**

- o Game Selection
- Mobile Apps and Compatibility
- o Bonus and Promo Offers
- Customer Care
- Software Provider
- o Other.....

## Question 4: What's Your Best Tip for Playing with Real Money?

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# Question 5: What's Your Average Gambling Time per Week?

- o 1-5 hours/week
- o 5-10 hours/week
- o 10+ hours/week

### **Question 6: What Do You Prefer:**

- Live Dealer Games
- RNG Games

# Question 7: What's Your Usual Bet Range:

- o £0,1 £5
- o £5-£10
- o £10 £50
- o £50+

## **Question 8: What's Your Usual Customer Support Method:**

o Live Chat

Ouestion 9: What Do You Consider a Major Weakness in a Casino?

A Slow-Loading Platform

Not Enough Bonus Offers

Slow Withdrawals

Poor Game Selection

No Mobile App Available

Question 10: What's Your Favourite Jackpot Casino Game?

Question 11: Do You Check the RTP of Your Games of Choice:

Always

E-mailPhone

SometimesNever